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Georgia Public Service Commission

244 Washington Street SW
Atlanta, GA 30334-5701
www.psc.state.ga.us

Non-Consensual Towing Requirements

- **Must have an active permit from the Georgia Public Service Commission**
- **Must maintain insurance**
 - Public Liability and Property Damage (300k/100k/50k)
 - Garage Keeper's Legal Liability (50k)
- **Maintain a Secure Impoundment Facility:** fenced with a minimum of six (6) feet fencing, lighted, and equipped with a lock or enclosed building.
- **Office requirements:**
 - (a) An attendant must be available at the impoundment facility to provide reasonable access to any towed vehicle (6) days of each week.
 - (b) For each and every tow on the day the removal the property owner/designated agent:
 - (1) must place a telephone call, send a facsimile letter or send an e-mail message to the wrecker service identifying specifically, and requesting removal of, the vehicle or vehicles to be towed or removed and,
 - (2) must receive an original written tow authorization or tow bill dated and signed the date of the tow at the scene of the tow by the property owner or designated agent specifying the vehicle or vehicles to be towed or removed and having the name of the signing property owner designated agent typed or legibly printed.
- **Signs requirements:** Signs must be posted at *each designated entrance* and each sign must contain the following information:
 - (a) A warning that unauthorized vehicles will be towed;
 - (b) Towing company name, address, and telephone number
 - (c) Towing fees and daily storage fees
 - (d) Hours of Operation
 - (e) Method payment: cash or certified funds

*Sign requirements do not apply to owner(s) of private residential property containing less than four residential units.
- **Contract:** The towing company must have a contract with each property owner.
- **Notification:**
 - (a) Must notify in writing a local law enforcement agency of the location of the vehicle, the VIN number, license number, model, year, and make of the vehicle within 3 business days of the removal.
 - (b) the towing company within seven calendar days of the day the vehicle was removed or 1 business day after the information is furnished, notify all owners, if known, by certified or registered mail of the location of vehicle, the fees connected with removal and storage, and the fact that the vehicle will be deemed abandoned under this chapter unless the owner or lien holder redeems the vehicle within 30 days of the day the vehicle was removed.
- **Fees:**
 - Towing fee: \$125
 - Storage fee: \$15 per day after the first 24 hours

If you have any questions you may call me at (404) 657-1819 or email: bhogans@psc.state.ga.us.

Brenda Hogans